

SOUTHERN SMILES PEDIATRIC DENTISTRY - PARENT POLICY

Welcome to Southern Smiles! Our highly trained pediatric team is committed to working together to provide a safe and positive experience for your child. We understand that having dental work completed may be new to your child and that your role as a parent is important in helping to overcome any fear or anxiety your child may have. Parents are more than welcome to accompany their children during dental visits at Southern Smiles, but we strongly encourage parents to think carefully about whether their presence will be a positive or negative influence on their child's behavior.

Your child's safety and well-being, both physical and mental, is our number one priority and the doctor will be happy to discuss any concerns you have while keeping your child's best interest in mind. Our team members here at Southern Smiles have extensive training in pediatric behavior management and have put guidelines in place that will allow our team to work efficiently with your child to promote a positive dental experience.

Please read through the following and sign below. A copy of this policy is always available upon request.

No open food or beverages in the operatory. Tooth bugs are in the air- don't drink them! If you choose to take a beverage to the back, please make sure that it has a lid on it and drink at your own risk!

No phone calls! Enjoy your texting, email, or browsing the web, but please silence all ringers, and do not answer phone calls while you are in the clinical treatment area.

Please save all pictures until after the appointment and ask for permission. We love pictures, however, please refrain from taking pictures of those pearly whites until after your child's appointment is completed. Additionally, for HIPAA compliance and patient privacy, please ask prior to taking pictures to ensure that no one else's privacy is being violated.

Three's a crowd - only one parent per patient is allowed back. Mom and Dad can feel free to tag team or swap out as needed. No children are allowed to be unattended in the waiting area.

Please be aware that we have a 10-minute grace period for appointments. If you arrive more than 10 minutes late for a scheduled appointment, we will need to evaluate our schedule and consult with the clinical team to see if we will still be able to accommodate.

Parent must remain in the office. Your child's safety is our number one concern. While your child is here for their visit please remain in the office at all times.

Once procedures start, we ask that parents stay seated for the duration of the appointment for the safety of the patient, parent, and the dental team members. Parents are not allowed to stand in the working area of the dental team, unless specifically approved by the doctor.

Parents are asked to be "silent observers." Please allow your child to concentrate on members of the dental team or the kid approved movie on the television above them.

Parents may be asked to step into the hallway or return to the waiting room if the doctor feels it is in the best interest of the child. Many times children do an awesome job while parents are not watching!

I have read the Southern Smiles Pediatric Dentistry Policy and agree to the rules and regulations. I understand that these guidelines exist to provide the best dental experience for my child(ren). Failure to abide by these rules will result in dismissal of all related patients being treated at Southern Smiles Pediatric Dentistry.

PRINT
NAME _____ SIGNATURE _____ DATE _____